**Organizational Process:** Includes activities that establish the business goals of the organization and develop process, product and resource assets which, when used will help to achieve business goals. Managerial processes, resource and infrastructure processes are all in organizational process category.

**Project Management:** Project management is the application of processes, methods, skills, knowledge and experience to achieve specific project objectives according to the project acceptance criteria within agreed parameters. Project management has final deliverables that are constrained to a finite timescale and budget.

**Process Improvement:** Software Process Improvement (SPI) methodology is defined as a sequence of tasks, tools, and techniques to plan and implement improvement activities to achieve specific goals such as increasing development speed, achieving higher product quality or reducing costs.

**Infrastructure:** Infrastructure are the components required to operate and manage enterprise IT environments. ... These components include hardware, software, networking components, an operating system (OS), and data storage, all of which are used to deliver IT services and solutions.

**Training/Skill Development:** Skill Development Training. Skill development is a process of identifying your skill gap and ensuring you develop these skills. Your skills determine your ability to execute plans and achieve your goals. Skill development and training is an integral part of an employee's life